

SEQUENCE OF OPERATIONS – Como-Harriet Streetcar Line

Location & Action	Motorman	Conductor	Platform Attendant/Guard
Linden Hills Station platform Passenger Loading	<ul style="list-style-type: none"> • Controller is off • Reverser handle in neutral • Air brake transfer lever is in forward movement position • Welcome passengers. Ensure tokens go in fare box. • NOTE: open doors to board passengers when front half of car is free of passengers. 	<ul style="list-style-type: none"> • Supervise passengers leaving car from bottom of steps on platform. • Return to car after last passenger has alighted. • Check that boarding passengers are not eating, drinking or smoking. 	<ul style="list-style-type: none"> • Supervise alighting passengers on platform if Conductor is still on car. • Answer passengers' questions. • Direct departing passengers into station to look at displays and merchandise
Linden Hills Station platform Preparing to depart north	<ul style="list-style-type: none"> • After receiving door bell or buzzer signal from Conductor close rear/center door • Halt further boarding when car is full • Close front doors when all passengers have boarded. 	<ul style="list-style-type: none"> • Signal Motorman to close rear/center doors with TWO rings/buzzes of door signal system. • Assist passengers with seating and answer questions. • Announce to the passengers: “For your safety—please remain seated while the car is in motion and keep your hands, arms, legs and any other body parts inside the streetcar.” 	<ul style="list-style-type: none"> • Receive tokens from Motorman if he/she hands them out. Pass them to Station Agent. • Watch platform area when doors close. • Keep passengers/children away from car before departure. • Give warning of pending streetcar movement.
Linden Hills Station platform Departure northbound	<ul style="list-style-type: none"> • Request clearance from Conductor to proceed north by TWO bell rings/buzzes. • After receiving TWO-bell/buzz answer from Conductor put reverse handle in forward position and place controller handle in 1st (first) notch. • Ring warning foot gong twice. • Release air brakes after checking passenger readiness. • Proceed north on passing siding. 	<ul style="list-style-type: none"> • Check station and platform area to make sure there are no passengers still buying tokens. • Answer Motorman's request to proceed by replying with TWO rings/buzzes when it is safe to proceed. • Observe outside rear and sides of car while car is moving forward. • Check passengers for unsafe acts, e.g., standing, putting arms or head outside windows, etc. 	<ul style="list-style-type: none"> • Supervise platform area keeping passengers away from departing car. • Ask passengers approaching the station if they are going to ride the car now or if they will wait for the next run. If they say they will ride now, inform Conductor to wait until the passengers get their tokens and board the car.

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Linden Hills passing siding Northbound run	<ul style="list-style-type: none"> • Proceed north on 1st controller notch. • Speed will not exceed 5 miles per hour while on passing siding. 	<ul style="list-style-type: none"> • Observe passengers inside car and area outside car to rear and sides. 	<ul style="list-style-type: none"> • Return to platform duties. • Answer questions from waiting passengers.
North Passing Siding switch Northbound run	<ul style="list-style-type: none"> • <u>Shut off power</u> when front of the car is 15-20 ft from switch frog. Coast through the switch at 5 miles per hour. • Apply power after trolley pole passes through overhead frog. • Advance controller though all five notches. Maintain speed and control of car in accordance with overhead targets and any other operations instruction, bulletins, speed restrictions, etc. 	<ul style="list-style-type: none"> • Observe passengers inside the car and the outside area adjacent to car. • Count all passengers, both paying, non-paying and babes in arms. Do not count dogs. Record total count on trip sheet. 	
William Berry Parkway bridge Approaching Cottage City stop platform	<ul style="list-style-type: none"> • Observe and comply with overhead targets and other operations instructions, bulletins, speed restrictions, etc. • Watch for pedestrians, joggers, animals, etc., on right-of-way • Ring warning foot gong if any persons or animals are on or near the ROW. • Watch out and be prepared to stop for objects on the rail or overhead wire. • Several short toots of whistle when passing under bridge is traditional. 	<ul style="list-style-type: none"> • Call out “Cottage City” station stop approximately four pole lengths south of the platform. • Watch passengers. Warn them of safety hazard if heads, arms, etc., are hanging out windows. • If passenger(s) indicate they want to get off at Cottage City, inform Motorman with ONE LONG ring/buzz of interior communication system. 	

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Cottage City Station stop to pick-up or drop off passengers	<ul style="list-style-type: none"> • Begin to slow speed of car if passengers are observed standing on or near Cottage City platform or if Conductor indicates car should stop with interior signal bell/buzzer. • Stop the car at Cottage City stop if passengers are on platform and indicate their desire to board the car or if passengers on car want to get off. • Open front doors and direct passengers to board the car and have a seat. Tell them that the Conductor will collect their fares. • After passengers are seated and front doors closed, request permission from Conductor to proceed by TWO bells/buzzes. • Proceed north after Conductor answers with TWO bells/buzzes. 	<ul style="list-style-type: none"> • Direct passengers to have a seat after they have boarded the car. • Collect fares if passengers board car at Cottage City Stop. Put tokens in the fare box. • Give passengers a transfer if they indicate they will board the car again at the north platform. Inform passengers of time of last streetcar run of the evening. • After boarding passengers and all other passengers are seated, answer Motorman’s request to proceed with TWO bells/buzzes. 	
Lake Calhoun Run to north platform	<ul style="list-style-type: none"> • Observe and comply with overhead targets and other operations instructions, bulletins, speed restrictions, etc. • Watch for pedestrians, joggers, animals, etc., on ROW. • Ring warning foot gong if any persons or animals are on or near the ROW. • Watch out and be prepared to stop for objects on the rail or overhead wire. 	<ul style="list-style-type: none"> • Watch passengers. Warn them of safety hazard if heads, arms, etc., are hanging out windows. 	

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Lake Calhoun Approaching north platform	<ul style="list-style-type: none"> • Turn power off when car reaches yellow overhead target. • Make brake applications to slow the streetcar as it approaches the north platform. • Slow car well ahead of platform. Be prepared to stop short of platform if passengers are on or near the platform. • Ring foot gong several times to signal approach of the car. • Stop car with front door on platform. 	<ul style="list-style-type: none"> • Call out <i>“Lake Calhoun-Lakewood Cemetery”</i> approximately four pole lengths before car arrives at Lake Calhoun platform. 	
North platform (Lake Calhoun) Standing	<ul style="list-style-type: none"> • After coming to complete stop move reverser handle to neutral. • Stand up and go to the middle of the streetcar so passengers in the rear of the car can hear the talk. • Give the end-of-line welcome and history talk. Use suggested talk found in general procedures memo as a guide. The end of the line talk is an important part of the riders streetcar experience. • After talk is done, move back to the front of the streetcar and prepare for southbound run. 	<ul style="list-style-type: none"> • After car comes to a complete stop move to the front of the car and while doing so announce that passengers leaving the car must do so by the front door. • Ask departing passengers if they will return by streetcar. If they answer “yes” give each passenger a transfer. Inform passengers of time of the last streetcar run of the evening. • Ask boarding passengers to move to the rear of the car and have a seat. Do not interrupt end-of-line talk. • Collect fares from passengers boarding the car. Put the tokens in the rear fare box. 	<p>NOTE: <i>At their option, the Motorman and Conductor may switch roles at the north platform with the Conductor giving the end-of-line talk thus allowing the Motorman to collect fares from boarding passengers or issue transfers to passengers who are leaving.</i></p>

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Lake Calhoun platform Prepare to depart south	<ul style="list-style-type: none"> • After receiving THREE bell/buzzer request to proceed from Conductor: <ol style="list-style-type: none"> 1. Move air brake transfer lever to rear movement position 2. Move reverser handle to reverse 3. Move controller to 1st notch • Check for passengers who might wish to Board the car. • Answer Conductor’s request to proceed with THREE rings/buzzes when all of the above is done and it is safe for the car to proceed south. 	<ul style="list-style-type: none"> • When ready to depart: <ol style="list-style-type: none"> 1. Unfold brake handle/lever and set in full apply position (all the way to the right). 2. Ring/buzz THREE times to request permission to proceed southbound. 	
Lake Calhoun platform Depart Southbound	<ul style="list-style-type: none"> • After Conductor applies power slowly advance controller handle until it is in the fifth notch. • Observe ammeter. 	<ul style="list-style-type: none"> • After receiving THREE ring/buzz reply from Motorman, check that all doors are closed and area outside of the car in direction of travel is clear. • Fully release air brakes by pushing brake handle all the way to the left. • After all air from brake cylinder is exhausted, ring exterior warning foot gong 3+ times. • When safe to proceed flip <u>START</u> switch. 	
Lake Calhoun Run South to Cottage City stop	<ul style="list-style-type: none"> • Call out “<i>Cottage City</i>” station stop when approaching William Berry Pkwy. Bridge. • Watch passengers. Remind them of safety concerns if heads, arms, etc., are hanging out windows. 	<ul style="list-style-type: none"> • Observe and comply with overhead targets and other operations instructions, bulletins, speed restrictions, etc. • Watch for pedestrians, joggers, animals, etc., on right-of-way (ROW) and warn them as necessary. Use foot gong if necessary to warn passengers 	

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<p>Cottage City Stop</p> <p>Approaching Cottage City platform</p> <p>Stopping at Cottage City platform to pick-up or drop off passengers</p>	<ul style="list-style-type: none"> • When Conductor turns off power as car approaches Wm. Berry Pkwy. Bridge, shut power off and then place controller handle in 1st notch. • If Conductor slows down to make station stop at Cottage City, shut-off power. • Open rear/center doors on signal from Conductor when the car is stops at the Cottage City stop. • After car stops, direct boarding passengers to seats and collect fares if there is time. • If streetcar does not stop at Cottage City, slowly notch up to 5th notch after passing the Berry bridge. 	<ul style="list-style-type: none"> • Shut off power when car passes yellow target just to the north of Wm. Berry Pkwy. Bridge. • Speed when going under bridge is 10 miles per hour. • Ring warning foot gong as car passes under bridge. • If passengers are seen on Cottage City platform, bring car to a stop with rear/center door on platform. • Signal Motorman to open rear doors with ONE buzz of door signal. • Welcome passengers aboard the car and direct them to be seated. • Signal Motorman to close rear doors by TWO buzzes. 	
<p>Cottage City</p> <p>Depart southbound if the car stopped to pick-up or drop off passengers.</p>	<ul style="list-style-type: none"> • When Conductor requests permission to proceed southbound with THREE rings/buzzes, place controller handle in 1st notch. • Check to make sure all passengers are seated. • Signal Conductor that it is clear to proceed with THREE bells/buzzes. • Slowly advance controller handle through all five notches as car proceeds southbound. 	<ul style="list-style-type: none"> • Request permission to proceed south with THREE rings/buzzes of interior signal system. • After receiving THREE ring/buzz reply from Motorman, check that all doors are closed and area outside of the car in direction of travel is clear. • Fully release air brakes by pushing brake handle all the way to the left. • After all air from brake cylinder is exhausted, ring exterior warning foot gong. • When safe to proceed flip <u>START</u> switch. 	

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North siding switch Approach and pass over north siding switch on southbound run	<ul style="list-style-type: none"> When Conductor shuts-off power as car approaches north siding switch, shut controller off and then put controller handle in 1st notch. Continue to observe passengers inside car and in area around outside car as car proceeds towards 42nd Street crossing. 	<ul style="list-style-type: none"> Shut-off power when car passes yellow target north of north siding switch. Slow car down so it passes over switch going no faster than 5 mph. After trolley wheel passes the overhead frog, turn power on and stand up. Maintain 5 mph speed through entire area from north siding switch to 42nd Street crossing. Apply air to brakes if car starts to go faster than 5 mph. 	<ul style="list-style-type: none"> When approaching car is sighted, start to move towards 42nd Street to pick up stop sign. Warn waiting passengers of approaching car. Watch for children and others near track.
Linden Hills Station area Approach southbound	<ul style="list-style-type: none"> Keep controller handle in 1st notch. Observe all activities inside the car and in area outside of the car. 	<ul style="list-style-type: none"> Approach Linden Hills Station and 42nd Street crossing with power off and brake handle in lap position. Apply air to brakes so car's speed is no faster than 5 mph as it approaches the south siding switch and 42nd Street. Ring warning foot gong several times when car passes pedestrian underpass, the north end of the platform and the south siding switch. Remain standing in entire area. 	<ul style="list-style-type: none"> Move into center of 42nd Street on east side of track to stop auto and pedestrian traffic Watch auto and pedestrian traffic as streetcar approaches.
42 nd Street Crossing 42nd street southbound	<ul style="list-style-type: none"> Keep controller handle in 1st notch. Observe all activities inside the car and in area outside of the car. After front of car has passed the north side of 42nd Street slowly advance controller handle to 5th notch. 	<ul style="list-style-type: none"> Observe auto and pedestrian traffic on Queen Ave. and 42nd Street. Keep brake handle in lap position. Ring warning foot gong several times as car passes over 42nd Street. Bring car to stop if no crossing guard is present to flag crossing. Ring interior bell/buzzer for permission to proceed. 	<ul style="list-style-type: none"> Leave center of 42nd Street when car passes. Wait on north side of 42nd Street until car returns. Direct potential passengers into station to buy tokens

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Isaacs Carbarn Approach and stop at Isaacs Carbarn	<ul style="list-style-type: none"> • Keep controller handle in 5th notch as car travels towards George Isaacs Carbarn. • Observe all activities inside the car and in area outside of the car. • Shut off controller when Conductor shuts off power. Put controller on 1st notch. • When car come to a full stop at the end of the southbound run, shut controller off. • Open rear/side doors if Conductor requests it. 	<ul style="list-style-type: none"> • Maintain power as car travels southbound towards Isaacs Carbarn. • Ring warning foot gong at approximately every other line pole. • Shut off power when car passes yellow target. Coast until car reaches Isaacs Carbarn switch. • Apply air brakes if necessary so car crosses carbarn switch at 5 mph. • Stop car when it reaches the red target with an “S” on it. • On carbarn open house days only— stop car with rear/center doors on step box/platform. • Signal Motorman to open rear/side doors with ONE long buzz. 	<ul style="list-style-type: none"> • Direct potential passengers into station to buy tokens. • Keep watch out for northbound streetcar.
Isaacs Carbarn Prepare to depart northbound	<ul style="list-style-type: none"> • Close rear doors upon receipt of door signal from Conductor. • Put air brake transfer lever in forward movement position • Request clearance from Conductor to proceed north by TWO rings/buzzes. • After receiving TWO-bell/buzz answer from Conductor, put reverser handle in forward position. • Ring warning foot gong twice. • Release air brakes after checking passenger readiness. • Apply power and proceed north towards 42nd Street. 	<ul style="list-style-type: none"> • Request that Motorman close rear/side doors with TWO buzzes if they are open. • After Motorman requests permission to proceed north by TWO rings/buzzes of interior signal system, fold-up brake handle and secure it in closed position. • Check that passengers are seated. • Answer Motorman’s request to proceed with TWO rings/buzzes of interior signal. 	

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Mainline south of 42 nd Street Northbound approach to 42nd Street crossing	<ul style="list-style-type: none"> Follow targets. Ring warning foot gong every other pole when going northbound. Apply air brakes so that car is going no faster than 5 mph when car is within 10 feet of the south sidewalk of 42nd Street. Observe autos and pedestrians to ensure they are stopped or stopping. Ring warning foot gong as car approaches the sidewalk. If crossing guard NOT present bring car to full stop and allow autos and pedestrians to cross. Ring bell for permission to proceed. Cross street at dead slow speed when way is clear. 	<ul style="list-style-type: none"> Observe passengers to ensure they are seated. Observe area outside of car for any hazards. Announce “<i>Linden Hills station—Lake Harriet</i>” station stop when approaching 42nd Street crossing. 	<ul style="list-style-type: none"> Move into center of street to stop auto and pedestrian traffic when approaching car is sighted. Stop all traffic as streetcar crosses street.
42 nd Street Crossing the street and entering south siding switch and siding	<ul style="list-style-type: none"> Coast through crossing at 5 mph with power off. Observe pedestrians to ensure they are clear of tracks and approaching car. Ring warning foot gong. Enter south siding switch only when yellow end of single notch of south siding switch is clearly visible. If in doubt STOP. Apply power (1st notch only) as car passes through switch and onto siding to maintain dead slow speed. Shut-off and re-apply power as car passes yellow painted area. Stop car at north end of platform. 	<ul style="list-style-type: none"> Observe passengers to ensure they are seated. Observe area outside of car for any hazards. Prepare for passenger unloading. 	<ul style="list-style-type: none"> Leave center of 42nd Street when car passes. Put stop sign in storage spot and go towards rear of car to assist with passenger unloading.

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Linden Hills station platform Car is stopped and Passengers are unloading	<ul style="list-style-type: none"> • Controller power is off • Put reverser handle in neutral position. • Open rear doors when Conductor give ONE long buzz of door signal. • Prepare for loading of passengers. • Remove reverser handle if leaving the car. • Give platform attendant tokens from front fare box as necessary. 	<ul style="list-style-type: none"> • When car has stopped, signal Motorman to open rear/center doors with ONE long buzz of door signal. • Exit car to assist passengers down the car’s steps. • Thank passengers for riding as they exit. 	<ul style="list-style-type: none"> • Assist with unloading of passengers. • Bring tokens to Station Agent if the Motorman hands them to you.

PROCEDURES FOR TWO CAR OPERATIONS.

1. Operation of an individual streetcar in two-car operations will follow the basic procedures outlined above except for the following.
 - When the northbound car leaves the loading platform to begin its run the streetcar will come to a complete stop when it reaches the pedestrian underpass.
 - When the southbound car passes the northbound car the northbound car is then clear to proceed north.
 - When a southbound car reaches the pedestrian underpass and the second car is not in sight **the southbound car will stop** and wait for the other car to go onto the siding before proceeding southbound. If in doubt as to the situation, the Operator of the southbound car will call the Foreman-in-Charge or Starter on the radio to request further instructions or to clarify the situation.

2. Special Operations Instructions.

- Depending on the nature of the special operation there will be either a Foreman-in-Charge or a Starter will be designated to act as a dispatcher for the duration of the special operation.
- In multi-car operations all operating personnel should ensure that radios are working and monitored at all times. Periodic radio checks are highly recommended to ensure that constant communication with the Starter/Foreman and all cars is maintained.
- If a Starter is designated during multi-car or special operations, or any other kind of special car movement, streetcar Operators will follow the instructions given to him/her by the Starter either in person or by radio message.
- In some instances a special Operating Order will be issued to govern streetcar movements during the period of time of the special operations. All operating personnel should read the Operating Order. If there are any questions or confusion regarding the meaning of any part of the Operating Order, personnel must get clarification from the Starter or Foremen-in-Charge.
- Streetcar Operators will always request permission from the starter to enter single track in either direction during multi-car operations. When it is known **or suspected** that another streetcar is operating, Operators will operate the car in such a manner that they can stop the car within half the distance of their line-of-sight in the direction of travel. **SAFETY FIRST.**